

# TUDORS

**BUILDING SUPPLIES (HEREFORD) LTD**

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## **COVID-19 Statement**

These are unprecedented and difficult times for all of us, on both personal and professional levels. However, the most important thing for everyone is to stay safe.

At Tudors, we highly value our customers and staff, so we wish to reassure you regarding our position at this time of uncertainty. Safety is our priority for everyone, so we are continually monitoring the information released by the UK Government and Public Health England.

The first news to report is that until the Government advice states otherwise we will continue to operate our offices and yard. However, we would prefer if possible to process all transactions via telephone or email wherever possible, and keep non-essential visits to our site to the absolute minimum.

We have put new processes in place with regards to delivery/collection tickets and are constantly reviewing the situation with regards to delivery processes.

We are available to provide you with the best service that you have come to expect from Tudors and our staff are being carefully monitored by the company for their well-being.

We have increased the frequency of cleaning our public areas, including door handles, counters etc, and have provided our staff with relevant cleaning and disinfectant products to enable them to operate in as safe environment as possible.

Moving forwards, we will continue to actively monitor the situation and are prepared to react accordingly to help keep you and our staff safe. If there are any changes, we will of course notify these straight away.

Thank you for your continued support and please keep safe and listening to information on the current ongoing situation.

Darren, Paul, John & Dave

