

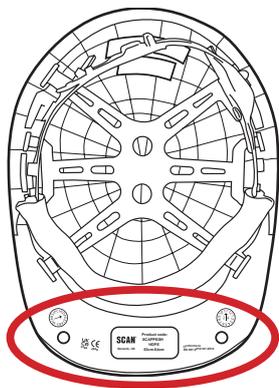
SCAN SAFETY HELMETS

Our manufacturer has made us aware that due to a production error, certain batches of Scan Safety Helmets do not fully comply with the EN397 Industrial Hard Hats Standard. Testing was completed to validate this finding and although the number of failures is very low, as are the margins by which they failed, the safety of those using our products is of paramount importance. We have therefore taken the decision to recall all helmets produced between April 2022 to November 2024 that could have been affected by this fault.

There have been no reports of personal injury relating to this product, and no other products are affected.

The relevant products and codes are:

SCAPPESHB	SCAN SAFETY HELMET BLUE
SCAPPESHBK	SCAN SAFETY HELMET BLACK
SCAPPESHO	SCAN SAFETY HELMET ORANGE
SCAPPESHR	SCAN SAFETY HELMET RED
SCAPPESHW	SCAN SAFETY HELMET WHITE
SCAPPESHY	SCAN SAFETY HELMET YELLOW
SCAPPESHDELW	SCAN DELUXE SAFETY HELMET WHITE
SCAPPESHDELY	SCAN DELUXE SAFETY HELMET YELLOW
SCAPPESHSPBK	SCAN SHORT PEAK SAFETY HELMET BLACK
SCAPPESHSPW	SCAN SHORT PEAK SAFETY HELMET WHITE



Branding, product codes and manufacture date can be located on the underside of the helmet peak (as pictured).

Please check the date indicator on the underside of your SCAN helmet. Affected helmets are those dated between April 2022 to November 2024.

Anyone in possession of an affected helmet should cease use of it immediately.

The affected helmets have been withdrawn from sale and are being recalled from all stores and customers.

Replacement stock, manufactured and tested to applicable standards, is in production and will be available very shortly.

Affected helmets should be presented to the original store they were purchased from as soon as possible to arrange for a free of charge replacement or a refund. The returned product will be exchanged for the same product (from a new batch not affected by the potential defect, if available) or, refunded at its current retail value.

The integrity of our protective wear, and the safety and peace of mind of our customers is critical to us. We deeply apologise for any inconvenience caused and thank you for your patience while we remediate this matter.